

Holds and Resolution

Hold Type	Hold Information	Impact of Hold	Action Required to Remove
AD – Academic Hold	Current Term Grade Point Average (TGPA) does not meet the minimum program progression rules. Please see section 11.2 in the <u>Academic</u> <u>Regulations</u> .	Can't Register for courses or program	Students with a TGPA between 40% and 49.9% will be issued an advising hold until the student meets with their program coordinator or academic advisor.
AM – Academic Midterm Warning	A warning hold has been placed on your account due to your mid-term grade	None	Students with a midterm average below 45% will be contacted by their program coordinator or academic advisor to discuss their progress.
AR - Accounts Receivable	An outstanding, overdue balance of \$20 or more.	Can't complete course registration (add/drop/withdraw), or request transcripts.	Pay the outstanding balance on <u>MyHumber</u> .
CO – Collections	An outstanding balancethat has been escalated to a Collections Agency.	Can't complete course Registration (add/drop/withdraw), or request transcripts.	Pay the outstanding balance to the Collections Agency or on <u>MyHumber</u> .
DA – Advising Hold	An Advising hold has been placed on your account as directed by your school.	Can't complete course Registration (add/drop/withdraw).	Student are advised to contact their school to discuss the circumstance around this hold.
DR – Deregistration Hold	Overdue balance– Deregistration Pending	Students with this hold will be deregistered from their courses and will be responsible for the payment of any outstanding fees to the college including the fees associated with the courses being deregistered.	Pay the outstanding balance on MyHumber or through Web Banking
DR – Service Suspension	Deregistration: Suspension of MyHumber Services	Students will lose access to all MyHumber menu items except for paying fees and the ability to drop courses.	Students must pay outstanding balance in full
GF – Grad Hold ~ Fees Outstanding	A fees outstanding hold for graduation purposes	Can't complete course registration (add / drop / withdraw), request transcripts or Confirmation of Enrolment and Confirmation of Graduation documents, view grades, or receive credential/graduate.	Pay the outstanding balance on <u>MyHumber</u> .

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NS - Outstanding Non-Sufficient Funds (NSF)	An outstanding NSF charge.	Can't complete course registration (add / drop / withdraw), request transcripts or Confirmation of Enrolment and Confirmation of Graduation documents, view grades, or receive credential/graduate.	Pay the outstanding balance and NSF charge on <u>MyHumber</u> .
PP – Payment Plan	An outstanding amount on an approved payment plan.	Can't complete course registration (add/drop/withdraw), request transcripts or graduate.	Pay the outstanding balance on <u>MyHumber</u> .
RE - Registration Hold	A tuition deposit is required.	Can't complete course registration (add/drop/withdraw).	Pay the tuition deposit on <u>MyHumber</u> .
SP – Study Permit Hold	A study permit that has expired prior to the first day of classes.	Can't complete course registration (add / drop / withdraw).	New students must upload their study permit (with an expiry date no earlier than the first day of classes) to MyHumber. Returning students must go to international.humber.ca/contacts and upload their study permit (with an expiry date no earlier than the first day of classes) to the study permits/work permits folder.